



MEDIA RELEASE

LOCAL RECOVERY CENTRE OPENS

A dedicated recovery centre will open in Nambucca Valley, providing face-to-face support for residents affected by the recent storms and floods.

Representatives from ServiceNSW and the Red Cross along with community organisations, and welfare bodies will work from the recovery centre to assist residents dealing with the fallout from the record-breaking storms and flooding.

Nambucca Valley Council Mayor, Councillor Rhonda Hoban OAM said that the recovery centre will provide support for the community's immediate needs as well as information and advice about all of the programs that are available from the government, charities, and local support services.

"I encourage everyone who requires support to attend the recovery centre so they can have access to assistance," said Ms Hoban.

Service NSW is working in partnership with fellow state agencies, local government and the Australian Government to provide impacted people with information on and access to:

- Accommodation advice
- Replacing lost documents
- Mental health and wellbeing services
- Support for businesses
- Clean-up services
- Financial assistance
- Insurance and legal support
- Crop and livestock advice

The Recovery Centre is located at the Senior Citizen's Centre on 37 Princess Street, Macksville. It will operate during the following hours:

30 March, Tuesday - 9.30am to 6.00pm

31 March, Wednesday - 9.30am to 6.00pm

1 April, Thursday - 9.30am to 6:00pm

Easter Weekend

Friday - CLOSED

Easter Saturday – 10.00am to midday

Sunday - CLOSED

Easter Monday – 10.00am to midday

Post-Easter

Monday, Tuesday, Wednesday and Friday – 9.30am to 4.00pm

Thursday - 9.30am to 6.00pm

Saturday – 10.00am to midday

For those unable to attend the recovery centre, information and advice on disaster assistance is available by contacting the Disaster Customer Care Service at Service NSW on **13 77 88** or online via [service.nsw.gov.au](https://www.service.nsw.gov.au).

Michael Coulter
GENERAL MANAGER

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